

Administration et supervision de solutions SAP avec SAP Solution Manager

Référence : **SM100**

Durée : **5 jours**

Certification : **Aucune**

CONNAISSANCES PREALABLES

- Avoir suivi la formation ADM100 - Administration Système I pour SAP S/4HANA et SAP Business Suite. • Il est également recommandé d'avoir suivi la formation ADM 800 - Administration du SAP Web AS JAVA 7.5.

PROFIL DES STAGIAIRES

- Administrateur Système, Architecte Système, Consultant Technique.

OBJECTIFS

- Understand mandatory and managed system configuration of the SAP Solution Manager, including infrastructure. • Describe and use the various activities, functions and features belonging to the area Application Operations. • Get a basic idea of Business Process Operations features like Job Management. • Get a basic Idea of Process Management.. • Get an introduction to area operations and support tools from SAP Solution Manager.

CERTIFICATION PREPAREE

Aucune

METHODES PEDAGOGIQUES

- Mise à disposition d'un poste de travail par stagiaire
- Remise d'une documentation pédagogique papier ou numérique pendant le stage
- La formation est constituée d'apports théoriques, d'exercices pratiques, de réflexions et de retours d'expérience
- Le suivi de cette formation donne lieu à la signature d'une feuille d'émargement

FORMATEUR

Consultant-Formateur expert SAP Solution Manager

METHODE D'EVALUATION DES ACQUIS

- Auto-évaluation des acquis par le stagiaire via un questionnaire
- Attestation de fin de stage adressée avec la facture

CONTENU DU COURS

SAP Solution Manager Overview

- Introduction to Application Lifecycle Management
- SAP Solution Manager Scenarios and their Functional Areas as well as Integrated Tools supporting them

Technical Overview

- Technical Architecture in detail; also an overview about Sizing
- Installation and Upgrade

SAP Solution Manager Configuration

- SOLMAN_SETUP
- System Landscape Directory (SLD)
- Synchronize Data to the Landscape Management Database (LMDB)

- New Solution Concept (especially Logical Component Groups and Solution Documentation)
- Solution Manager Diagnostics
- Including configuration of SAP Support Backbone Connection

Managing Authorizations in SAP Solution Manager

Maintenance Planner, Maintenance Certificates, System Recommendations, Issue and Task Management

Early Watch Alert Reporting

- ABAP & Java, Service Level Reporting and Self Services

Root Cause Analysis Overview, Monitoring and Alerting Infrastructure Overview, Solution Monitoring and System Monitoring Overview

Business Process Operations

- Job Management (Job Request Management, Job Documentation, Job Monitoring, Job Scheduling Management Health Checks etc.)